



THE CRIME BULLETIN

North Brisbane District



June 2011 Edition 6

All information is relevant on release date

DISCLAIMER:

These figures are not official service statistics. Official Police Service statistics are released only through the Information Resource Centre after available data is collected, classified and collated in accordance with nationally accepted rules.

Inside the June edition

- Welcome
- Community Corner
 - Armed Robbery Awareness
 - Seniors Week
- Police Roundup
- District NHW Conference
- District NHW Awards
- News from NHW State Office
- District Overview 1/6/11 – 30/6/11

Welcome to the 6th edition of the North Brisbane District Crime Bulletin for 2011.

We hope that you are enjoying reading the monthly electronic newsletter produced by North Brisbane District Crime Prevention Unit and are finding it informative and interesting.

We hope readers are forwarding on the Crime Bulletin electronically to their friends and associates who may find the content of interest or use.

The crime bulletin focuses on promoting community awareness of crime issues, community safety, and crime prevention initiatives.

Please forward this e-mail to friends, neighbours and business associates.



COMMUNITY CORNER



Armed robberies are often unpredictable and can place your staff in dangerous situations. Whether the armed robbery on your business is random or has been carefully planned, the offender's motivation is the same – to steal valuables.

Business owners should be aware of the actions that can be taken to improve staff safety and business security as well as what to do when an armed robbery occurs.

Police are urging shop managers to review their cash handling procedures with their staff and are encouraged to consider the preventative strategies outlined in this edition to reduce the risk of being a target of an Armed Robbery.

For more information contact the North Brisbane District Crime Prevention Coordinator, Sergeant Leanne Eggins 3364 3313 or visit the **Armed Robbery** page on the Queensland Police Service website.



Cash Handling and storage

Open the cash drawer only when it's in use and lock it at all other times

Limit the amount of cash held on the premises and publicise this fact with a sign saying minimal or no cash kept on premises

Minimise cash levels by frequently clearing cash registers

If possible, have a secure area for handling and counting cash which is out of sight of the general public and access ways.

Ideally, use professional security companies to collect cash and transport to the bank.

If you need to transfer money to the bank yourself

Do so at irregular times and vary the route

Try to use more than one person

Conceal bank bags

Do not wear a uniform of company id

Do not display cash in public

Handle, count and move cash around your business as little and as discreetly as possible.

Reporting Suspicious Behaviour

If you observe anyone acting suspicious, write down what you see as soon as possible. The time, date and your observation. These details can be important to police and can help piece together a chain of events to assist with gathering evidence and possibly the quick apprehension of offenders.

Security Tips:

Specific equipment and technology may greatly improve the security of your business.

Seek specialist security advice and consider the following:

- Closed circuit television security systems may act as a deterrent and are critical to identifying offenders. Systems should be tailored to individual business needs and consideration given to:
 - Camera quality and placement.
 - Camera set-up including lighting and focus
 - Recording systems (image quality, continuity and 28 day storage)
 - Install a monitored alarm system.
 - Install a safe which is secured to a sturdy fixture and consider features such as:
 - Torch and drill resistant
 - Post-feed
 - Time delay mechanism
 - Dye bomb device
 - Bait money
 - *Regularly empty cash from registers into the safe.*
 - Limit the number of safe keys and/or number of people with the combination
 - Consider sensors or electronic beepers at the business entrance to



What to do in the event of an armed robbery

It is critical for businesses to have armed robbery procedures and for staff to be familiar with them.

During an armed robbery, it is important to stay calm. The overall aim is to try to ensure the offender leaves the premises as soon as possible, without injuring or harming anyone. You and your staff should learn the acronym 'CODE A' prior to any incident, so you are prepared if you are the victim of an armed robbery.

CALM

Try to remain calm. Stay away from the personal space of the offender.

OBEY

Obey instructions, Avoid making any sudden or unexpected movements.

DESCRIPTION

Note the features of the offenders, including clothing, scars, tattoos, height, hair colour, accent and speech and any weapons used.

EVIDENCE

Remember what is touched by the offender and do not touch it yourself.

ALARM Activate the alarm and call police on Triple Zero (000) when it is safe.



AFTER A HOLD UP

Call police as soon as you can and provide your name, address and premises details, description of the offender/s and vehicle and their direction of travel.

Close the premises to the public and isolate the areas where the offender/s confronted staff.

Ask witnesses to remain to assist Police.

Avoid conferring with other witnesses about the offence and provide versions independently.

Complete offender description forms.

If contacted by the media, speak to police first. Incorrect statements could jeopardise the investigation or court proceedings.

Avoid discussing the amount of property stolen.

Consider counselling and support for staff.



DESIGN OF BUSINESS PREMISES

Provide a clear, well-lit view of the premises from both inside and outside

Remove clutter (including advertising material, displays) from windows and around the 'point of sale' or cash register area.

Locate the point of sale in the most visible location, so it can be seen from both inside and outside

Use counters that are wide enough to maximise distance between staff and customers

Mirrors can be used to monitor blind spots although they should be positioned to prevent observation of cash handling procedures

Install height markers on the inside of your doors, as this will help you judge the height of offenders.

Install good interior lighting and a clear window frontage to help identify potential offenders



North Brisbane District Crime Prevention

Invites Retailers

To Attend

Free

Armed Robbery Awareness Seminar

Wednesday 31st August 2011

7.00am For 7.30am Start

Light Refreshments To Be Served

**Conference Room
Boondall Police Station
149 Muller Road
Boondall**

Book Early To Avoid Disappoint Only Limited Seats Available

RSVP 22nd August 2011

**North Brisbane District Crime Prevention
3364 3313 Or 3364 3426**



STAFF SAFETY

Make extensive use of signs and stickers to promote security measures such as

“Staff cannot open Safe”

“Premises under constant video surveillance”

If your business is high risk, you may require security staff to monitor the premises.

Never publicly discuss your security arrangements, even with friends, and instruct your staff to do the same.

Ensure staff members are aware of security and armed robbery procedures and know what to do in that situation. This drill should be practised regularly.

Have more than one staff member involved in opening and closing the business.

When leaving the workplace consider departing in groups.

SENIORS WEEK

Seniors Week is an opportunity for Queenslanders of all ages to join together and celebrate the valuable contributions of seniors. In 2011, Seniors Week will be celebrated from 20 to 28 August.

The theme for Seniors Week 2011 is *Positively Ageless*, which reinforces the countless benefits of a positive attitude to life at any age.

About Seniors Week

Seniors Week aims to promote positive attitudes towards older people and ageing, encourage older people to lead active lifestyles, and foster inter-generational relationships.

Events

Celebrate Seniors Week by attending an event! Find out about events in your local area or register your event on our online calendar. This year more than 50 Seniors Week events will be held across Queensland.

Premier's Awards for Queensland Seniors

The winners of the 2011 Premier's Awards for Queensland Seniors will be announced during Seniors Week. Find out more about the awards and read about past winners.

Resources

Organising a Seniors Week event? View our event organiser's checklist.

Contacts

Information sourced from [Queensland Government Website](#)





For more information on household and business security please click on the above icon

District Crime Overview

1.6.11 – 30.6.11

Property Targeted

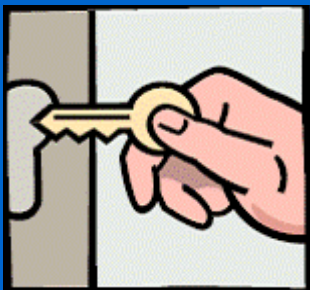
Burglaries

- Electrical Goods
- Cash
- Jewellery
- Ipods/Iphones

Premises/Shop Breaks

- Cash
- Bottles of Alcohol

Residents are in the best position to assist Police in the prevention of residential break and enters by always taking appropriate security precautions.



POLICE ROUNDUP



WANTED PERSON – ARMED ROBBERY NUDGE BEACH HOTEL

Police are investigating the armed robbery of a hotel in Nudgee on June 5, 2011.

A man entered the Nudgee Beach Road drive through bottle shop armed with a knife just before 8pm and demanded money from a male employee.

He then fled the scene with a sum of cash in an unknown direction.

No one was injured during the incident.

The offender is described as Pacific Islander in appearance, around 190cm tall with a slim build. He was wearing a dark coloured t-shirt and pants.



Police believe the person pictured above maybe able to assist with inquiries into this offence.

Anyone with information which may assist Police with their inquiries are asked to contact Crime Stoppers on 1800 333 000 or www.crimestoppers.com.au



Entry methods

- Burglary offences entry gained by smashing windows, or attacking/jemmying screen doors or windows
- Most premise breaks entry gained – smashing windows and jemmying doors
- UEMV offences usually involved having the vehicle windows smashed by large rocks or similar

Hotspots

- Major hotspot in Hamilton/Ascot – Burglary offense to units/dwellings during the daytime particularly in the area bordered by Lancaster Rd, Racecourse Rd, Nudgee Rd and Kingsford Smith Drive.
- Major hotspot in Nundah/Northgate – Burglary and UEMV offences occurring through the day and night in the surrounding streets in the vicinity of Toombul, Nundah and Northgate Railway Stations.
- Boondall & Virginia – Burglary and Break & Enter offences occurring all hours to



DISTRICT NHW CONFERENCE

Saturday 16th July

Geebung/Zillmere RSL

Newman Road Geebung

9am-12.30pm

Morning tea and lunch provided

Theme – Natural Disasters – Impact on the Community

Please RSVP ASAP

DISTRICT NHW AWARDS

Calling for nominations for NHW Member of the Year and Police Liaison Officer of the Year. If someone in your group has contributed greatly to your NHW group please nominate them now.

Nominations close Monday 25th July.

For further information please contact NBD Crime Prevention office on 3364 3313.

Nomination forms were sent to groups on the 7th of June.



dwellings and businesses in close proximity to Groth Rd and Zillmere Rd.

- Bracken Ridge – Burglaries occurring in the area between Telegraph Rd & Phillips St (all hrs)
- Wilston and Newmarket – Burglaries and UUMV offences occurring in close proximity to Wilston and Newmarket Railway Stations.

Peak Days for Offences Burglaries

- Thursday

Premises/Shop Breaks

- Monday
- Wednesday



Motor Vehicles Property Targeted

Unlawful Entry M/Vehicle

- Cash
- Mobile Phones
- GPS Devices
- Tools

NEWS FROM STATE NHW OFFICE

SUNCORP INSURANCE

The insurance coverage provided from Suncorp will continue for a further 12 months.

Policy document can be found on the NHWQ website.

MERCHANDISE

Fraser Products has updated its range of NHW merchandise and a revised listing is on the NHWQ website.

From the team at North Brisbane District Crime Prevention

Sergeant Leanne Eiggins District Crime Prevention Coordinator		3364 3313
Senior Constable Kristy O'Neil	Hendra	3632 2380
Senior Constable Carol Spurdle	Hendra	
Senior Constable Donna Baker	Carseldine	3863 5160
A/Senior Constable Megan Dwyer	Boondall	3364 3426
Senior Constable Diana Kratochvil	Stafford	3364 1897
A/ Senior Constable Vikki Savage	Sandgate	3631 7044



- Registration Plates

Unlawful Use M/Vehicle

Main vehicles targeted

- 1990 Commodores
- 1985-1992 Ford Telstar/Mazda 626
- 1990's Hyundai Excels

Peak days for offences

Unlawful Use M/Vehicle

- Saturday

Unlawful Entry M/Vehicle

- Friday





For more information on motor vehicle security please click on the above icon

Want to be added to or deleted from the distribution list for this publication?

Send an email to crimlink.northbrisbane@police.qld.gov.au

Do you have any information about any cases? You can remain anonymous. Call Crime Stoppers on 1800 333 000



The Crime Bulletin is a joint initiative between the NHW program, Crime Stoppers, and the Queensland Police Service.

For more information about the NHW program in your area please visit www.police.qld.gov.au/programs/crimePrevention/nhw/in/nhw



